





### Theft of motor vehicles & Keyless cars....

Good morning all,

Please be aware that overnight there has been a number of vehicles stolen from locations around North and Mid Devon. One of these vehicles which was stolen from Barnstaple has since been recovered however three others stolen from the Crediton area remain outstanding.

This would be a timely reminder to ensure that you keep doors and windows locked when you go to bed and to ensure you keep your car keys in a place other than by the front door. Be sure to report any suspicious activity to ourselves at the time and look after your neighbours and those that maybe particularly vulnerable.

For cars with keyless entry, I have included below some advice around "relay theft" and how to protect yourselves from this trend.

For any further support please contact your local Policing Team who would be happy to assist.

Regards

Sgt Brown

# 1. Lock your vehicle

Locking your vehicle, even when filling up or parked on your drive, greatly reduces the possibility of it being targeted by an opportunist thief. Even if you have locked your vehicle, check you haven't left any windows or the sunroof open.

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Vehicles today are by and large more difficult to steal than ever, unless the thief can access your key or fob to clone them. Keep your keys safe, out of view when at home, and away from your front door. It's not uncommon for car keys to be stolen from inside your home by thieves fishing for them with a stick and hook through the letterbox.

If you're selling your car and you meet up with a potential buyer, do not allow the keys out of your sight. Your keys may be cloned by thieves and used later to steal your vehicle.

#### **Keyless entry**

Cars with keyless entry unlock automatically when the key comes within a short distance of the car. This can be from inside a pocket or bag. If you have to push a button on your car key to open your car, you don't have keyless entry.

Keyless car theft or 'relay theft' is when a device is used to fool the car into thinking the key is close by. This unlocks the car and starts the ignition.

Thieves only need to be within a few metres of your car key to capture the signal, even if it's inside your home. This means that even if your car and home are secure, thieves can still unlock, start and steal your car.

How to protect your keyless entry car

- When at home keep your car key (and the spare) well away from the car.
- Put the keys in a screened or signal-blocking pouch, such as a Faraday Bag and check if the bag or pouch is still working every few months.
- Reprogramme your keys if you buy a second hand car.
- Turn off wireless signals on your fob when it's not being used.

Additional physical security such as locks and immobilisers are still highly recommended. <u>Section six</u> on this page has more information about this.

# 3. Be aware of carjackers

The fact that you're in the car isn't always a deterrent to someone trying to steal it.

In traffic, drive with the doors locked and when queuing leave enough space in front of your vehicle to enable you to get out of a tight spot. If your vehicle is bumped from behind, wait to pull over – somewhere safe and preferably where there are people. After all, you don't know the person who has collided with you; they could well be hijackers. If you're at all suspicious, consider calling the police.

If someone threatens you, it's better to hand over the keys to the vehicle than become a victim of assault. Then call  $\underline{999}$  as soon as possible, and ask for the police.

If your car is stolen, some modern vehicle alarm and tracker systems have the facility to isolate or shut down fuel systems, bringing the vehicle to a halt and leaving the thief high and dry.

# 4. Park responsibly

It's always advisable to avoid parking in dark and secluded areas. It's worth an extra five or ten-minute walk if it means your vehicle is left in a well-lit and busier street.

As with every report of suspicious behaviour made in good faith, we'll never blame anyone for calling us if it proves unfounded.

Car parks with height-restricted entrances help prevent illegal tow trucks and removal vehicles. And fitting a <u>Thatcham rated</u> category 1 or 2 alarm system with tracking, immobilisation, anti-grab and movement sensors can help protect and trace your vehicle.

#### 6. Fit good in-car security locks

Additional physical security can help to prevent your vehicle being driven away even if a thief gains entry. There are a range of security rated products tested by <u>Sold Secure</u> that can help, such as steering wheel locks, pedal boxes and gear stick locks.

Some of these products, tested to Sold Secure Diamond, can even resist a small hand-held angle grinder.

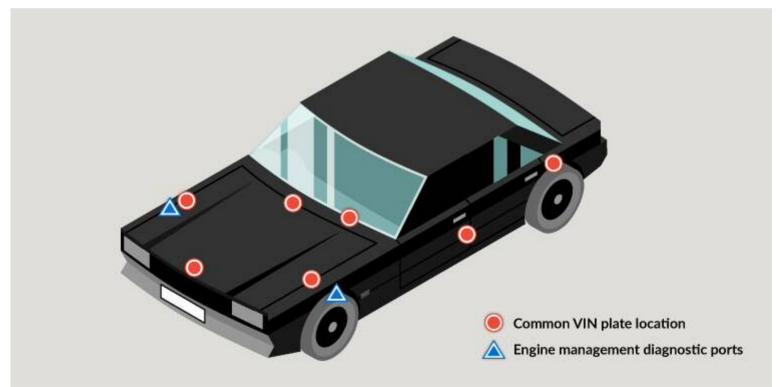
It's also worth speaking to your vehicle dealership about installing an aftermarket immobiliser approved by the manufacturer.

Immobilisers prevent a vehicle from starting unless the correct fob, key or activation process is used. They can be personalised so that you're the only one who knows how to unset it via a number of dashboard controls.

#### 7. Double-check electronic locking

Electronic devices can be used to jam the electronic signal from your key fob to lock your vehicle. Always manually check your vehicle has locked before walking away.

If unsure, lock it manually, then scan the immediate area for anyone hanging around. If a potential thief who's watching feels they've been spotted, they'll probably move off.



Check a used vehicle you're buying.

### 9. Secure your port

Many modern vehicles are fitted with engine management diagnostic ports, which can unlock and start your vehicle.

If your vehicle has this type of port, consider fitting a lockable cover.

#### **Useful links**

For more information about police preferred specification products that help to reduce the chances of vehicle crime please visit:

Secured by Design (SBD)

**Sold Secure** 

**Thatcham Research** 



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