



## Scam Information

We would like to make you aware of the following scams recently reported to us. One scam is the automated scam message, claiming to be from the residents internet/telephone line provider warning that the telephone contract or internet service will be cancelled and instructs the resident to press 1. This is not a genuine call and you SHOULD NOT press any keys. If you are concerned about your service, hang up, make sure that there is a dialling tone and call the published number for your service provider.

Reports have also come in of the scam involving a cold caller phoning stating that they are from a well known software company, telling the resident that they are at risk of a computer security threat or similar.

They tell the resident that they can help repair the problem and deceive residents into following their instructions which range from taking control of their computer or downloading software in an attempt to access personal details or online banking.

Please hang up on any similar calls, do not give out any personal information and do not follow instructions from cold callers.

If you have any concerns please email [101@dc.police.uk](mailto:101@dc.police.uk) or phone 101.

Information on scams can be found on the Action Fraud website <https://actionfraud.police.uk/>

Please make others aware of this, especially elderly or vulnerable.

Thank you.

### ***Message Sent By***

Linzi Berryman (Police, Community Messaging Officer, Devon and Cornwall)

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